



NONDESTRUCTIVE TESTING EQUIPMENT SALES POLICIES

DETEK appreciates that you have considered making us your NDT supplier. We are dedicated to supplying you with quality service. Below is a summary of our basic sales policies.

FOR YOUR RECORDS

DETEK, Inc. is a veteran owned small business incorporated in 1971 in Maryland. Our Federal ID # is 52-0940685, DUNS# 07-482-1497. We are CCR registered, CAGE Code 53404. We collect sales taxes in NJ, PA, MD, VA, and NC.

C.O.D. POLICIES

For those who prefer to purchase on a C.O.D. basis, rather than an open account, our policies are as follows: There are charges for shipping and handling as well as a C.O.D. charge. Refusal of a C.O.D. package will result in suspension of C.O.D. service to the customer. Subsequent orders will have to be prepaid. We also accept all major credit cards. Cards are not charged until goods are actually shipped.

OPEN ACCOUNT

Customers completing the credit application and providing the proper credit references may be granted open account status. Please allow 3 days to process your request for credit terms. Billing is by invoice. Payment is due in 30 days from date of invoice. Past due accounts are subject to late charges and/or credit hold. **It is our policy to require a written Purchase Order from all new accounts on the first order.** This allows us to insure your billing, shipping and taxable status is entered correctly in our computer. Please supply a written tax certificate with your order if you are tax exempt. Our minimum order is \$50.00. Complete terms are described on the attached Terms and Conditions of Sale (CT-726).

SHIPPING CHARGES

UPS charges for shipping, insurance, hazardous materials (penetrant and x-ray chemistry) will be prepaid and added to your invoice. Motor Freight and Air Freight (other than UPS) we prefer to ship "freight collect". If we must ship prepaid we ask that the freight invoice be paid within 10 days.

INSURANCE

As a courtesy, we normally insure all UPS and FEDEX shipments for value, even though our terms are FOB shipping point. Charges are prepaid and added to your invoice, please advise us if you do not want your shipment insured. If you receive a damaged shipment please follow the procedures on our "Damaged Goods Policy" which accompanies each shipment.

RETURN AUTHORIZATION

When you need to return a purchase, please send a copy of the invoice or packing list and an explanation in writing to Lori Miller. You will be sent a return authorization. If you receive a defective part please call for a replacement. We will not accept parts returned without a return authorization.

ORDER LINES

Our order lines are open from 8:30 a.m. to 5:00 p.m. Monday through Friday, toll free (orders only) at 1-800-638-0554. For billing/credit inquiries call Lisa Barony at (301) 449-7300. For pricing, availability, or research call (301) 449-7300. Our FAX number is (301) 449-7011 or email us at sales@detek.com

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